



NUPI AMERICAS INC.

QUALITY POLICY

POL_MGMT_001_01

NUPI Americas Inc. has set as the primary goal of its business strategy, not only the creation of products that meet the performance requirements and compliance to the use to which they are intended, but also customers' satisfaction about the totality of their expectations. This means that all aspects of the relationship between NUPI Americas Inc. and its customers are held in high esteem, monitored, and quantified to pursue the satisfaction of needs and expectations of the end customer, in compliance with the statutory requirements of the law.

The fulfilment of this goal is the guiding element in the definition of business strategies, aimed at fulfilling the needs of an increasingly demanding and qualified market in terms of quality, price and services.

To meet the required quality, NUPI Americas Inc. has streamlined all its activities by investing in equipment and especially in motivated and capable workers able to carry on the company mission.

The Management Board is committed in making available adequate resources and means according to the goals and targets established, in terms of expertise, equipment, information, economic and financial resources, and to continuously monitor their adequacy.

The Management Board watches over to guarantee that all employees are constantly involved and encouraged to give its contribution to the achievement of the company goals.

NUPI Americas Inc. implements a QUALITY MANAGEMENT SYSTEM that is outlined by but not limited to the following points:

- Awareness of the working staff to promote their participation in the company project for quality achievement;
- Assignment of a specific task for all the workers involved;
- Continuous modernization of the equipment available in accordance with the specific availabilities;
- Increased productivity, reduced waste, improved quality of the products through appropriate production means, process controls, quality audits of raw materials and finished products as a consequence of the previous points;
- Continuous training of the working staff involved;
- Investments in terms of time, people and equipment in the research and development of new products;
- Continuous and constructive co-operation with qualified strategic suppliers;

Top management is committed to respecting and enforcing rules and laws with a view to ethical and sustainable behaviour paying the utmost attention to the requirements of the certification standards and rules (e.g. ISCC PLUS)

The Company Quality Policy is duly signed by the General Manager.

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