

WARRANTY ADVICE

NUPIGECO provides a complete warranty including the NUPIGECO general warranty on the SMARTFLEX piping system components and the NUPIGECO Commercial General Liability Insurance better known as an Environmental Insurance. These warranty documents are in the public domain and can be found in our literature and on our Web site.

Essentially the NUPIGECO general warranty warrants products sold by it which are incorporated in its SMARTFLEX Piping System. They shall be of good materials and workmanship and free from functional defects for a period of thirty (30) years from the date of sale., excepting valves, flex connectors, entry, terminating and test rubber boots, test tubes, gaskets and o-rings, and products containing electrical components and any other part other than pipes and fittings, which shall be of good materials and workmanship and free from functional defects for a period of one (1) year from the date of sale; provided that such products are properly installed in accordance with NUPIGECO's specifications and published instructions by qualified installers who have been trained and certified by NUPIGECO and hold a current Smartcard.

NUPIGECO'S COMMERCIAL GENERAL LIABILITY INSURANCE is a Products' Liability Insurance

The NUPIGECO warranty can only be issued for a site when the following criteria have been met and the relevant documents provided within 30 days of the site works being completed

1. A Nupigeco warranty application form completed and signed by the installer
2. A copy of the welding report downloaded from the multi-function welding machine either in excel format, PDF or in hard print.

These documents can be provided to NUPIGECO directly, or via the Internet based ITS (Interactive Tracking System) or through the NUPIGECO distributor in the country where the work was commissioned.

The NUPIGECO distributor can process the documents on behalf of the installer

For further information or advice please contact the NUPIGECO Area Manager or the NUPIGECO distributor in your country or region.

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