



NUPI AMERICAS INC.

## QUALITY POLICY

NUPI Americas Inc. has set as the primary goal of its business strategy, not only the creation of products that meet the performance requirements and compliance to the use to which they are intended, but also customers' satisfaction with the totality of their expectations. This means that all aspects of the relationship between NUPI Americas Inc. and its customers are held in high esteem, monitored, and quantified to pursue the satisfaction of the needs and expectations of the end customer, in compliance with the statutory requirements of the law.

The fulfilment of this goal is the guiding element in the definition of business strategies, aimed at fulfilling the needs of an increasingly demanding and qualified market in terms of quality, price and services.

To meet the required quality, NUPI Americas Inc. has streamlined all its activities by investing in equipment, especially in motivated and capable workers who can carry on the company mission.

The Management Board is committed to making available adequate resources and means according to the goals and targets established, in terms of expertise, equipment, information, economic and financial resources, and continuously monitoring their adequacy.

The Management Board watches over to guarantee that all employees are constantly involved and encouraged to contribute to achieving the company goals.

NUPI Americas Inc. is committed to implementing a QUALITY MANAGEMENT SYSTEM outlined by but not limited to the following points:

- Awareness of the working staff to promote their participation in the company project for quality achievement;
- Assignment of a specific task for all the workers involved;
- Continuous modernization of the equipment following the specific availabilities;
- Increased productivity, reduced waste, improved quality of the products through appropriate production means, process controls, quality audits of raw materials and finished products as a consequence of the previous points;
- Continuous training of the working staff involved;
- Investments in terms of time, people and equipment in the research and development of new products;
- Continuous and constructive co-operation with qualified strategic suppliers;

The CEO duly signs the Company Quality Policy.

**DATE:** April 8, 2022

**NUPI AMERICAS INC**

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